

- Includes all independent and single dependent claims and all claims referred to in multiple dependent claims. See 37 C.F.R. § 1.75(c).

- [] Charge fee to Deposit Account No. 19-2825 . Order No. _____
- [X] The Commissioner is hereby authorized to charge any additional fees which may be required for this amendment, or credit any overpayment to Deposit Account No.19-2825. Order No. 886-131US.
- [] _____ Page(s) of substitute Sequence Listing
- [] _____ Computer disk(s) containing substitute Sequence Listing
- [] Statement under 37 C.F.R. § 1.825(b) that the computer and paper copies of the substitute Sequence Listing are the same.
- [] A check in the amount of \$0.00 to cover the filing fee is attached.

Respectfully submitted,

SOFER & HAROUN L.L.P.

Dated: February 23, 2009

By: _____
Joseph Sofer

Registration No. 34,438

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Attorney Docket No. 886-131us

THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Nguyen

Baumeister et al.

Art Unit: 2614

Serial No.: 10/748,837

Filed: December 29, 2003

For: SYSTEM AND METHOD FOR PROCESSING AND ROUTING INCOMING
CALLS TO A COMMUNICATION ASSISTANCE SYSTEM

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Mail Stop AF

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

AMENDMENT

SIR:

In response to the Office action dated October 21, 2008, please amend the above-identified application as follows. A Petition for a One Month Extension and an RCE are enclosed.

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 13 of this paper.